

# Payer and Wellness

#### About Nordic

Nordic is an award-winning global health and technology consulting company that partners with health leaders around the world to create healthier systems, businesses, and people. Together, our global team of more than 1,800 professionals brings decades of experience across our key focus areas of strategic advisory, digital and cloud initiatives, implementation and support, and enterprise technology transformation. Nordic and its network of companies, including Bails & Associates, Healthtech Consultants, S&P Consultants, and Tasman Global, supports more than 650 clients in their efforts to harness the power of technology on a global scale.

#### **Our Team**

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### **Our Experience**

- Executive team comprised of former payer company C-suite executives (CEO, COO, CIO, CFO) and VPs
- Combined over 90+ years of payer-related experience in management and consulting
- Deep content knowledge in all aspects of payer operations, networks, reimbursement, value-based care, finance and IT
- Executive team has worked with many of the top 10 payers in the U.S. as well as provider sponsored health plans and integrated health networks

## Nordic Payer and Wellness Service and Solution Offerings

<b>Strategy</b> + Markets + Modeling and Analysis + Due Diligance	Strategy development   Joint venture design and analysis   Market analysis and planning   Value-based care model development   Pay-for-performance modeling   Network planning   Product analysis and planning   Due diligence
Health Plan Optimization + Assessment + Networks + Reimbursement	Operational assessment   Operating model design   Change management   System selections   Operational performance improvement   Network analysis and development   Reimbursement design and modeling   Dashboard and KPI design and development   Service level modeling   Process modeling and optimization
Medicare Advantage + VBC + STARs + Compliance	Value-based care model development   Value-based care analytics   Risk adjustment provider integration   Compliance   STARs strategy assessment and improvement   Provider network management strategy   Benefit design strategy   Distribution channel strategy
Digital Transformation + ux / ui	Strategy development   User interface design and development   Mobile application design and development   Systems implementation management   Program management   User experience tracking and improvement   Price transparency   Surprise billing
+ Implementations	
Teaming with Providers + Platforms + Care Collaboration	Wellness platform design and implementation   Payer and provider care collaboration strategy design and implementation   Personalized, multi-source data-driven member and patient profiles   Care platform design and development   Care management   Risk stratification development   Quality and care gap exchange



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**Best in KLAS: O**verall IT Services Firm, HIT Implementation Leadership (large), Revenue Cycle Optimization, and Technical Services (via S&P Consultants)

Nordic is rated Best in KLAS for Overall IT Services, HIT Implementation Leadership (large), Revenue Cycle Optimization, and Technical Services and is the only firm to achieve scores of more than 90 in nine categories in the 2022 Best in KLAS: Software and Services report. Nordic is the highest rated in the expansive firms category in the Application Management & Help Desk Services 2021 KLAS report and was rated as among the top firms well-positioned to help healthcare organizations solve future problems in the Healthcare Consulting and Services 2021: What challenges lie ahead, and who can help report. © KLAS Enterprises, LLC.

